



AVIPRO CO LTD & Subsidiaries SMP & Subsidiaries

PRIVACY NOTICE





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1 Introduction

We respect the privacy of everyone to whom we provide our services. As a result, we would like to inform you regarding the way we would use your personal data. We recommend you read this Privacy Notice so that you understand our approach towards the use of your personal data. By submitting your personal data to us, you will be treated as having given your permission – where necessary and appropriate – for disclosures referred to in this policy. By using this web site, you acknowledge that you have reviewed the terms of this Privacy Notice.

This Privacy Notice explains how we obtain, use and disclose your personal data, as is required by the European Union General Data Protection Regulation (hereafter the “**GDPR**”) and the Data Protection Act 2017 (hereafter the “**DPA**”). Avipro Co Ltd & its subsidiaries and SMP & its subsidiaries, (hereafter “**Avipro**”) is committed to protecting your privacy impact and to ensure that your personal data is collected and used properly, lawfully and openly.

2 Who we are

Avipro marks the birth of the Eclasia Group in 1966. A pioneer in the production of chickens, the company covers all stages of livestock from grand- parent stock imported from Europe. Subject to extremely strict biosecurity standards and controls at all levels to ensure traceability throughout the production chain, Avipro guarantees its consumers a healthy and tasty product, with natural grown chicken. Avipro is a major partner of small farmers in the island via “Avishop, la maison du petit aviculteur,” its dedicated shop supporting local farmers by providing chicks and the proper technical training.

We, as data controller, are responsible for deciding how we hold and use personal data about you. We are required under the GDPR and the DPA to notify you of the information contained in this Privacy Notice.

3 The data we collect

3.1 Collection of personal data

We collect and process your personal data mainly to provide you with access to our services and products, to help us improve our offerings to you, to support our contractual relationship with you and for certain other purposes explained below. The type of data we collect will depend on the purpose for which it is collected and used. We will only collect data that we need for that purpose.

We collect data directly from you where you provide us with your personal details, for example when you purchase or supply a product or services to or from us or when you submit enquiries to us or contact us. Where possible, we will inform you what data you are required to provide to us and what data is optional.

The types of personal data that are collected and processed may include:

Categories of Personal Data:	Details:
Contact details	First name, surname, username, user ID, postal address, physical address, billing address, email address, IP address, office phone, cell phone, fax number
Individual details	Sex (male/female), nationality, birth, age, language, qualifications, employment history, marital status, annual leave details, sick leave details, performance details, photos
Identification details	Identification numbers issued by government bodies or agencies such as your passport number, identity card number and driving license number
Financial information	Financial history and well-being, pay details, pension details, tax details, bank details
Special categories of personal data	Certain categories of personal data which have additional protection under the DPA and GDPR. The categories are physical health, mental health, ethnicity, disability, medical history, pregnancy status, trade union membership, biometric information, under 16 years old records or criminal convictions.

We also collect data about you from other sources as explained below.

With your consent, we may also supplement the data that you provide to us with data we receive from other companies in our industry in order to offer you a more consistent and personalized experience in your interactions with **AVIPRO CO LTD**.

3.2 Collection of Non-Personal data

We may automatically collect non-personal data about you such as the type of internet browsers you use or the website from which you linked to our website. We may also aggregate details which you have submitted to the site (for example, the products or services you are interested in). You cannot be identified from this data and it is only used to assist us in providing an effective service on this web site. We may from time to time supply third parties with this non-personal or aggregated data for uses in connection with this website, for example to Google Analytics and Facebook Pixel.

4 Cookies Policy

Our website uses cookies to distinguish you from other users and to improve your experience when accessing this site.

4.1 What is a cookie?

Cookies are small data files that your browser places on your computer or device. Cookies help your browser navigate a website and the cookies themselves cannot collect any data stored on your computer or your files. When a server uses a web browser to read cookies, they can help a website deliver a more user-friendly service. To protect your privacy, your browser only gives a website access to the cookies it has already sent to you.



4.2 Why do we use cookies?

We use cookies to learn more about the way you interact with our content and help us to improve your experience when visiting our website. Cookies remember the type of browser you use and which additional browser software you have installed. They also remember your preferences, such as language and region, which remain as your default settings when you revisit the website. Cookies also allow you to rate pages and fill in comment forms. Some of the cookies we use are session cookies and only last until you close your browser, others are persistent cookies which are stored on your computer for longer. Below is a list of the cookies we use:

- Google Analytics cookies
- Facebook Pixel session cookies
- Drupal cookies

4.3 How are third party cookies used?

For some of the functions within our websites we use third party suppliers, for example, when you visit a page with videos embedded from or links to YouTube. These videos or links (and any other content from third party suppliers) may contain third party cookies and you may wish to consult the policies of these third-party websites for data regarding their use of cookies.

4.4 How do I reject and delete cookies?

We will not use cookies to collect personally identifiable data about you. However, should you wish to do so, you can choose to reject or block the cookies set by the websites of any third-party suppliers by changing your browser settings – see the Help function within your browser for further details. Please note that most browsers automatically accept cookies so if you do not wish cookies to be used you may need to actively delete or block the cookies.

You can also visit www.allaboutcookies.org for details on how to delete or reject cookies and for further data on cookies generally. For details on the use of cookies in mobile phone browsers and for details on how to reject or delete such cookies, please refer to your handset manual. Note, however, that if you reject the use of cookies you will still be able to visit our websites but some of the functions may not work correctly.

5 How we use your data

We will use your personal data only for the purposes for which it was collected or agreed with you, for instance:

- To analyse the effectiveness of our advertisements, competitions and promotion;
- To collect data about the device you are using to view the site, such as your IP address or the type of Internet browser or operating system you are using, and link this to your personal data so as to ensure that the site presents the best web experience for you;
- To help speed up your future activities and experience on the site. For example, a site can recognise that you have provided your personal data and will not request the same data a second time;
- To evaluate the use of the site, products and services;

- For audit and record keeping purposes;
- For monitoring and auditing site usage;
- In connection with legal proceedings;
- Offer you the opportunity to take part in competitions or promotions;
- Suggest products or services (including those of relevant third parties) which we think may be of interest to you;
- To assist with business development;
- To carry out our obligations arising from any contracts entered into between you and us;
- To conduct market or customer satisfaction research or for statistical analysis;
- To confirm and verify your identity or to verify that you are an authorised customer for security purposes;
- To contact you regarding products and services which may be of interest to you, provided you have given us consent to do so or you have previously requested a product or service from us and the communication is relevant or related to that prior request and made within any timeframes established by applicable laws;
- To notify you about changes to our service;
- To respond to your queries or comments;
- To comply with legal and regulatory requirements or industry codes to which we subscribe, or which apply to us, or when it is otherwise allowed by law;
- You can opt out of receiving communications from us at any time. Any direct marketing communications that we send to you will provide you with the data and means necessary to opt out.

6 Disclosure of personal data

We may disclose your personal data to our business partners who are involved in the delivery of products or services to you. We have agreements in place to ensure that they comply with these privacy terms.

We may share your personal data with, and obtain data about you from:

- Third parties for the purposes listed above (including lawyers, bankers, consultants and auditors who provide consultancy, banking, legal, IT and accounting services);
- Other companies in Eclosia Group for the purposes listed above when we believe it will enhance the services and products, we can offer to you, but only where you have not objected to such sharing; and
- Other third parties from whom you have chosen to receive marketing data.

We may also disclose your data:

- Where we have a duty or a right to disclose in terms of law or industry codes;
- Where we believe it is necessary to protect our rights.



7 International transfers

The third parties to whom we may disclose your personal data may be located outside of Mauritius. Those transfers would always be made in compliance with the GDPR and the DPA.

If you would like further details of how your personal data would be protected if transferred outside of Mauritius, please contact our Data Protection Committee (hereafter the “DPC”) by referring to section 12.

8 Personal data security

We are legally obliged to provide adequate protection for the personal data we hold and to stop unauthorised access and use of personal data. We will, on an on-going basis, continue to review our security controls and related processes to ensure that your personal data is secure.

Our security policies and procedures cover:

- Acceptable usage of personal data;
- Access to personal data;
- Computer and network security;
- Governance and regulatory issues;
- Investigating and reacting to security incidents;
- Monitoring access and usage of personal data;
- Physical security;
- Retention and disposal of data;
- Secure communication;
- Security in contracting out activities or functions.

When we contract with third parties, we impose appropriate security, privacy and confidentiality obligations on them to ensure that personal data that we remain responsible for, is kept secure.

We will ensure that anyone to whom we pass your personal data agrees to treat your data with the same level of protection as we are obliged to.

9 Your data protection rights

Under the GDPR/DPA, you have rights we need to make you aware of. The rights available to you depend on our reason for processing your information.

9.1 Your right to erasure of your personal data

You have the right to ask us to delete your personal data in certain circumstances:

- When we no longer need your personal data;
- If you initially consented to the use of your personal data, but have now withdrawn your consent;
- If you have objected to us using your personal data, and your interests outweigh ours;
- If we have collected or used your personal data unlawfully; and



- If we have a legal obligation to erase your data.

Where we collect personal data for a specific purpose, we will not keep it for longer than is necessary to fulfil that purpose, unless we must keep it for legitimate business or legal reasons. In order to protect data from accidental or malicious destruction, when we delete data from our services, we may not immediately delete residual copies from our servers or remove data from our backup systems. We delete/destroy personal data in accordance with the relevant RPO files.

9.2 Your right of access to your personal data

You have the right to request a copy of the personal data we hold about you. To do this, simply contact our DPC (refer to section 12) and specify what data you would like. We will take all reasonable steps to confirm your identity before providing details of your personal data.

You will not have to pay a fee to access your personal data (or to exercise any of your other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances.

9.3 Your right to rectification of your personal data

You have the right to ask us to update or correct your personal data if you think it is inaccurate or incomplete. We will take all reasonable steps to confirm your identity before making changes to personal data we may hold about you. We would appreciate it if you would take the necessary steps to keep your personal data accurate and up-to-date by notifying us of any changes we need to be aware of.

9.4 Your right to restriction of processing

You have the right to ask us to limit how we use your data. If necessary, you may also stop us from deleting your data. To exercise your right to restriction, simply contact our DPC (refer to section 12), say what data you want restricted and state your reasons. You may request us to restrict processing of your personal data in the following circumstances:

- If you have contested the accuracy of your personal data, for a period to enable us to verify the accuracy of the data;
- If you have made an objection to the use of your personal data;
- If we have processed your personal data unlawfully but you do want it deleted;
- If we no longer need your personal data but you want us to keep it in order to create, exercise or defend legal claims.

9.5 Your right to object to processing

You also have the right to object to us processing your personal data where your data is being used:

- For a task carried out in the public interest;
- For our legitimate interests;
- For scientific or historical research, or statistical purposes; or
- For direct marketing.



You should contact our DPC (refer to section 12) to inform that you are objecting to any more processing of your personal data and state in your objection why you believe we should stop using your data in this way. Unless we believe we have strong legitimate reasons to continue using your data despite your objections, we will stop processing your data as per the objection raised.

9.6 Your right to data portability

The right to data portability allows you to ask for transfer of your personal data from one organisation to another, or to you. The right only applies if we are processing information based on your consent or performance of a contract with you, and the processing is automated. You can exercise this right with respect to information you have given us by contacting our DPC (refer to section 12). We will ensure that your data is provided in a way that is accessible and machine-readable.

10 Definition of personal data

Personal data is any data from which you can be identified and which relates to you.

11 Changes to this notice

This Privacy Notice may be updated from time to time: this version is dated **19.12.2022**

12 How to contact us

We have appointed a DPC to oversee compliance with and questions in relation to this Privacy Notice. If you have any questions about this Privacy Notice, including any requests to exercise your legal rights, please contact us using the details set out below:

Name of DPO / responsible person	Email	Phone number
Mohabeer Oliver- Data Protection Officer	omohabeer.avipro@eclosia.com	
De Rosnay Christian	cderosnay.avipro@eclosia.com	
L'Acariate Didier	dlacariate.avipro@eclosia.com	
Ramasawmy Mona	mkramasawmy.avipro@eclosia.com	
Naikoo Krishna	knaikoo.avipro@eclosia.com	
Courteau Patrice	pcourteau.avipro@eclosia.com	
Abdulrahman Golamaully Hibah	habdulrahman.avipro@eclosia.com	
Kanaksabee Roomy	rkanaksabee.avipro@eclosia.com	
Avipro - Data Protection Committee	DPC.avipro@eclosia.com	

You have the right to complain to with a supervisory authority if you believe we have not handled your request in an appropriate manner.



CONSENT TO USE OF PERSONAL DATA

Avipro Co Ltd (hereafter “**Avipro**”) collects personal data from you when you register with us for business purposes. We will only use this data to carry out the processes for the purpose for which you registered with us. We will protect your personal data in accordance with our Privacy Notice and the provisions of the GDPR/ DPA.

Personal data will be protected in accordance with the conditions contained in the GDPR/ DPA.

Avipro will ensure that you, as the data subject, are made aware of data being collected. If the data has not been collected directly from you, the source of collection will be provided together with name and address of the party. The purpose of collection will be provided.

Information relating to the following will also be provided where relevant:

- Whether the supply of data by the data subject is voluntary or mandatory;
- The consequences of failing to provide data;
- The legislation requiring the collection of data;
- If data is to be transferred to another country, information relating to the laws that will protect the data.

You may withdraw your consent to Avipro as regards the disclosure & processing of your personal data for any particular purposes at any time. Should you avail yourself of this right, you will need to notify our DPC in writing using the details set out below:

Name of DPO / responsible person	Email	Phone number
Mohabeer Oliver- Data Protection Officer	omohabeer.avipro@eclosia.com	
De Rosnay Christian	cderosnay.avipro@eclosia.com	
L'Acariate Didier	dlacariate.avipro@eclosia.com	
Ramasawmy Mona	mkramasawmy.avipro@eclosia.com	
Naikoo Krishna	knaikoo.avipro@eclosia.com	
Courteau Patrice	pcourteau.avipro@eclosia.com	
Abdulrahman Golamaully Hibah	habdulrahman.avipro@eclosia.com	
Kanaksabee Roomy	rkanaksabee.avipro@eclosia.com	
Avipro - Data Protection Committee	DPC.avipro@eclosia.com	

If you withdraw your consent, we may not be able to provide you with certain services and you will be informed accordingly. However, notwithstanding the withdrawal of your consent, your personal data may still be processed by Avipro in the performance of its statutory duties.

For more details explaining how we use your personal data, please read our full Privacy Notice available at [avipro.mu].



If you do not agree with the terms of our Privacy Notice, you may choose not to provide any personal data but this may impact on our ability to support you as a customer or vendor.

(please tick the box if you agree) I consent to Avipro processing my personal data as outlined in Avipro's Privacy Notice and Consent to Use of Personal Data.